

Fact Sheet #**Personal Emergency Response Systems (PERS)**

Listed below are companies that supply telephone based emergency response systems. These systems provide safety and security, and are monitored 24hours a day by personnel who initiate

These companies usually charge a substantial set up/installation fee for the back-to-base reporting system, between \$200 to \$300. The cost of the pendant or safety device is extra. And you will usually be charged a monthly monitoring charge also. Some companies will offer an extra daily call option, and have special appliances such as Tunstall Fall Detectors and Global Positioning System locators (in case you fall while out shopping etc), as well. Depending how much you are willing to spend, there are phone systems that incorporate fire and security monitoring, and provide solutions to overcome typical hearing loss, sight impairment and limited mobility, and can also help those that tend to be forgetful, regarding taking medicines and appointments etc.

BCS CARE CALL – Emergency Response Service. (Baptist Community Services)	1300 130 100 www.bcs.org.au click on (aged care)	NSW (Network available in rural areas by appointment with local community service provider)
Constant Companion (Willoughby Council)	(02) 9777 7836 www.willoughby.nsw.gov.au	SYDNEY (Northern Suburbs only)
Doctors Safety Line	1300 767 616 www.doctorsafetyline.com.au	Australia wide
Home Alert (Calvary Silver Circle)	1300 302 588 www.silvercircle.com.au click on (home alert)	National service (not available in QLD or W.A.)
INS Lifeguard (Illawarra Nursing Service)	1800 636 226 www.theinsgroup.com.au	Australia wide
Priority Call	1300 732 371 www.prioritycall.com.au	SYDNEY (and outer lying regions: Newcastle, Wollongong, Blue Mountains)
Safe at Home (with 'teleguard')	1300 365 101 www.safeathome.net.au	Australia wide

COUNCIL ON THE AGEING (NEW SOUTH WALES) est. 1956

PATRON:
Her Excellency Professor Marie Bashir AC
Governor of New South Wales

Council on the Ageing (NSW) Inc. ABN 31 090 328 955

Level 4, 280 Pitt Street
Sydney, NSW 2000
Telephone: (02) 9286 3860
Facsimile: (02) 9286 3872
Website: www.cotansw.com.au
Email: info@cotansw.com.au

Safety Link	1800 813 617 www.safetylink.org.au	Australia wide
Vital Call	1300 360 808 www.chubb.com.au click on (security)	Australia wide
Tunstall – Telecare and Telehealth solutions and marketing	1300 760 333 www.tunstallap.com	Australia wide
For a comprehensive list of distributors contact INDEPENDENT LIVING CENTRE	1300 885 886 www.ilc.com.au	NSW

There is also a daily telephone call service available from Australian Red Cross called

Telecross = (02) 9229 4222 or (02) 9299 6777 **(1800 811 700 for rural areas)**

Also, **Community Links** Telephone Service = available in the Hornsby Kuring-gai areas only. Contact = (02) 9479 3306

Tracking Alarms

Safely Home offers a range of battery operated, dual units from as little as \$19.95. The carer's alarm is designed to be worn on a belt, but can just as easily be kept in your pocket. The remote unit can be worn around the neck, pinned onto clothing, or slipped into a pocket. The moment the two units reach the distance apart, set by you, the alarm will sound giving you the warning and allowing you to be quickly re-united.

There are a variety of tracking alarms designed for the **aged, children, pets** and even possessions (such as keys). Prices range from **\$19.95**, up to \$485.00 for a GPS Mobile phone unit (plus \$7.50 Australia Post registered mail)
www.safelyhome.com.au Contact QLD head office= (07) 5502 0640

Every care has been taken in the preparation of this document such that the information it contains is believed to be accurate. It contains guidelines only in relation to its subject matter. COTA (NSW) suggests that professional advice be sought wherever necessary. **Updated: August 2008**

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